

PROVIDER BULLETIN
#03-2018

TO: Participating hospitals
FROM: Claim Operations
DATE: March 29, 2018
SUBJECT: Clarification of documentation needed for claim submission

We are sending this bulletin to notify you that Independence Blue Cross (Independence) is clarifying the documentation needed to satisfy the “charge information and units” data element required for a claim to be considered a “Clean Claim.”

Effective May 1, 2018, in certain circumstances, we will require the submission of an itemized bill for inpatient claims. Specifically, an itemized bill may be required in order to process the charge information and units data for the following types of claims as requested by Independence: (1) inpatient claims paid on a percentage of charge basis with an estimated allowed amount of \$50,000 or greater; and (2) inpatient claims with an estimated allowed amount of \$50,000 or greater and in excess of the DRG threshold as specified in your Hospital Agreement.

When an itemized bill is required, hospitals will be contacted directly by Equian, LLC, an independent company that has been engaged by Independence.

The Administrative section of the *Hospital Manual for Participating Hospitals, Ancillary Facilities, and Ancillary Providers* will be updated to reflect the language indicated in red regarding the submission of Clean Claims:

A Clean Claim is a claim for payment for a Covered Service provided to an eligible Member on the date of service, accepted by Independence’s EDI system as complete and accurately submitted, and consistent with the Clean Claim definition set forth in applicable federal or State laws and regulations.

The following information is generally required for a Clean Claim:

- patient’s full name
- patient’s date of birth
- valid Member ID number, including prefix

continued on next page

We encourage you to share this information with appropriate members of your staff.

- statement “from” and “to” dates
- diagnosis codes
- facility bill type
- revenue codes
- procedure codes (e.g., CPT[®] at the line level for Outpatient claims, ICD-10-CM at the claim level for Inpatient claims)
- charge information and units*
- service Provider’s name, address, and National Provider Identifier (NPI)
- Provider’s TIN

**An itemized bill may be required in order to process the charge information and units data for the following types of claims: (1) inpatient claims paid on a percentage of charge basis with an estimated allowed amount of \$50,000 or greater; and (2) inpatient claims with an estimated allowed amount of \$50,000 or greater and in excess of the DRG threshold as specified in your Hospital Agreement.*

If you have questions regarding these new claim submission requirements, please send an email to forensicreviewservices@ibx.com.

CPT copyright 2016 American Medical Association. All rights reserved. CPT[®] is a registered trademark of the American Medical Association.